



*Crown Heights Center*  
FOR NURSING AND REHABILITATION  
*An Allure Facility*

To Our Families & Friends,

On July 10th, Governor Cuomo and the Department of Health released updated guidance on the existing Nursing Home visitor policy. We, like you, are excited to bring you back together with your loved ones and once again welcome you at our facility with open arms.

The key to beating this virus is to continue following and implementing the infection control and safety measures that the CDC, CMS, and DOH have outlined. That includes this most recent update on visitation. While you have been more than accommodating and understanding throughout this pandemic, we ask for your continued patience while we ensure our facility has met the specific criteria set forth to safely welcome you back. Part of that criteria is remaining COVID free for residents and staff for 28 consecutive days, a threshold set by the federal Centers for Medicare and Medicaid. We will be sure to notify you as soon as we are cleared for visitors as well as what the formal process for visitation will look like.

We have all come so far in this battle and we thank you for your unwavering support of our staff and above all, our residents.

Thank you,

Maria Lourdes Isidro  
Administrator



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